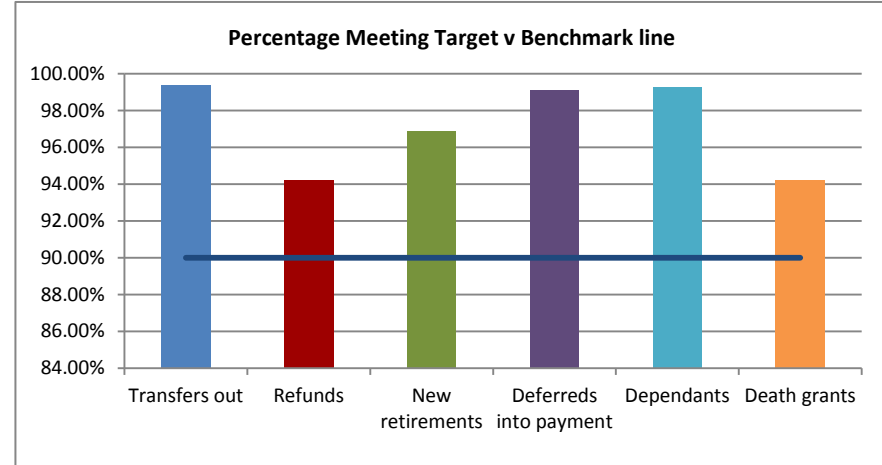
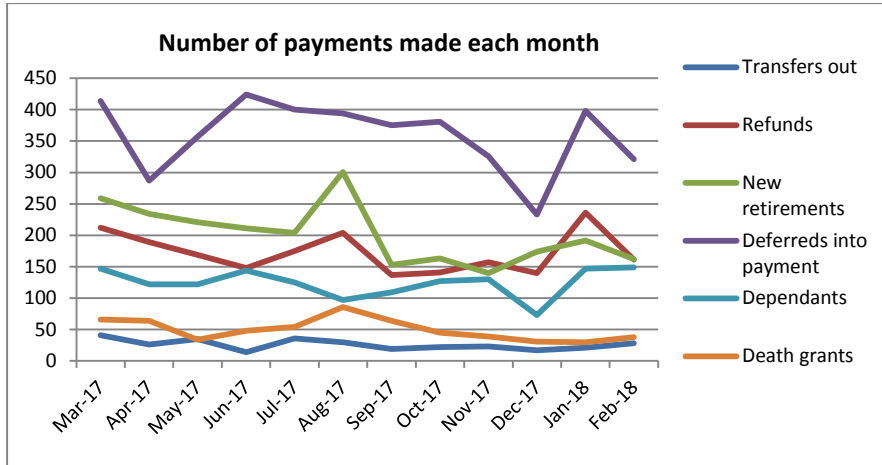


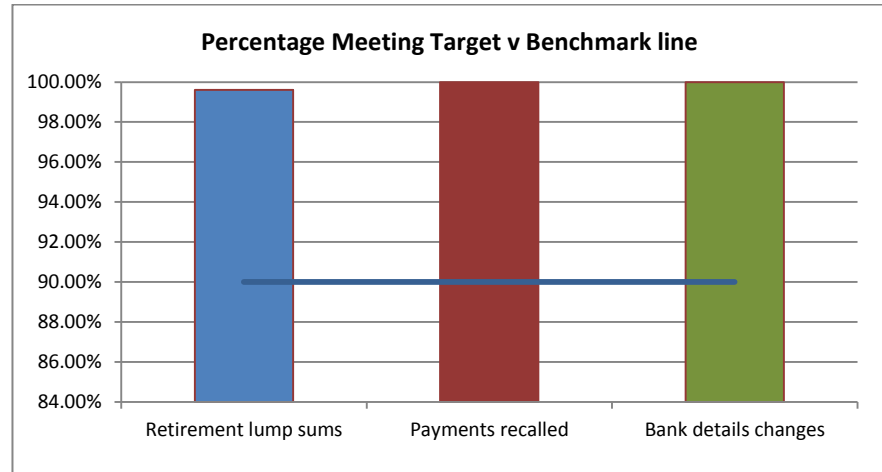
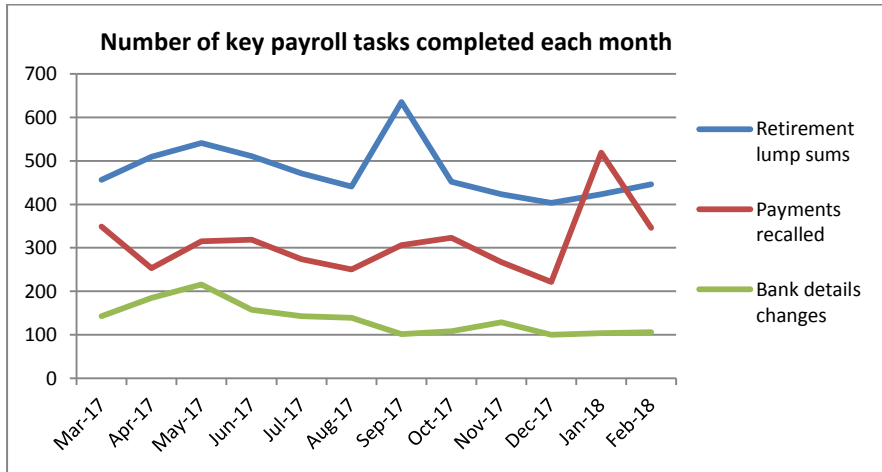
GMPF PENSIONS ADMINISTRATION PERFORMANCE TARGETS

March 2017 to February 2018

Payments made promptly on receipt of all information



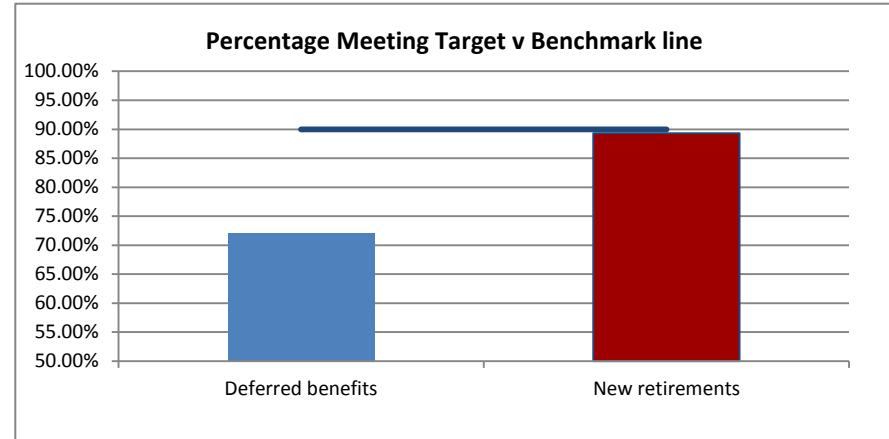
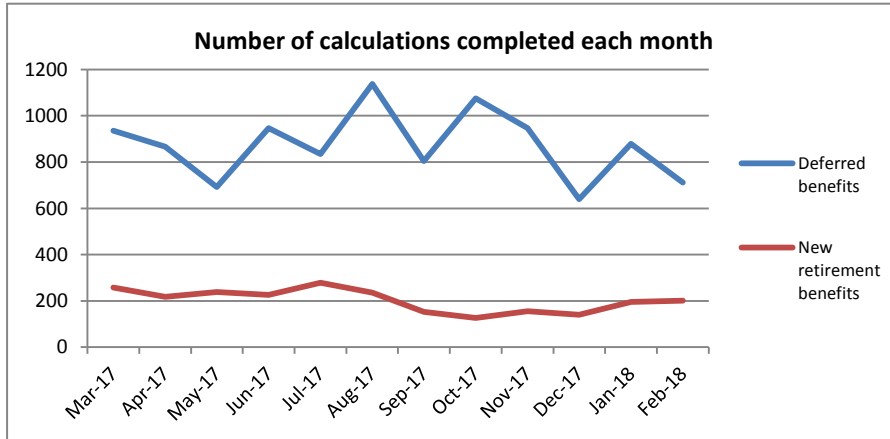
Payroll tasks completed promptly



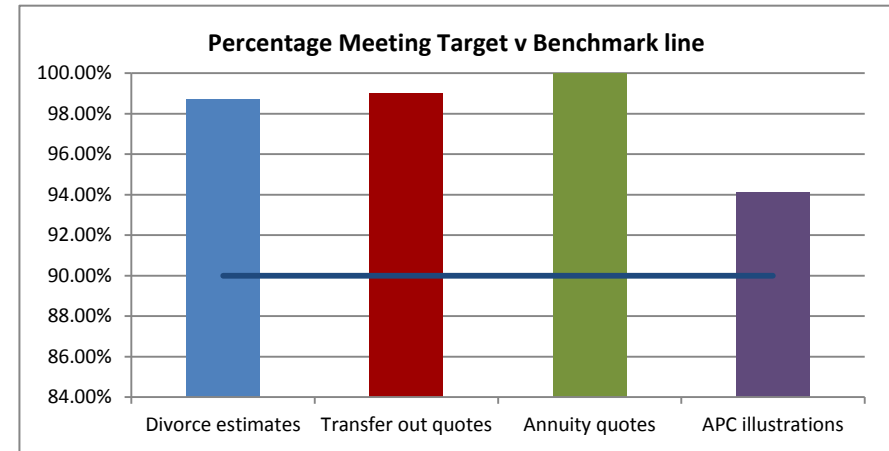
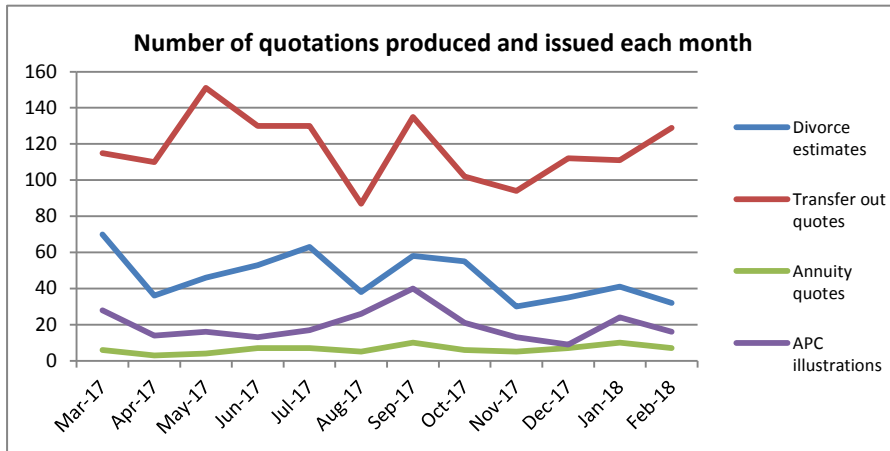
GMPF PENSIONS ADMINISTRATION PERFORMANCE TARGETS

March 2017 to February 2018

Deferred and new retirement benefit entitlements calculated promptly



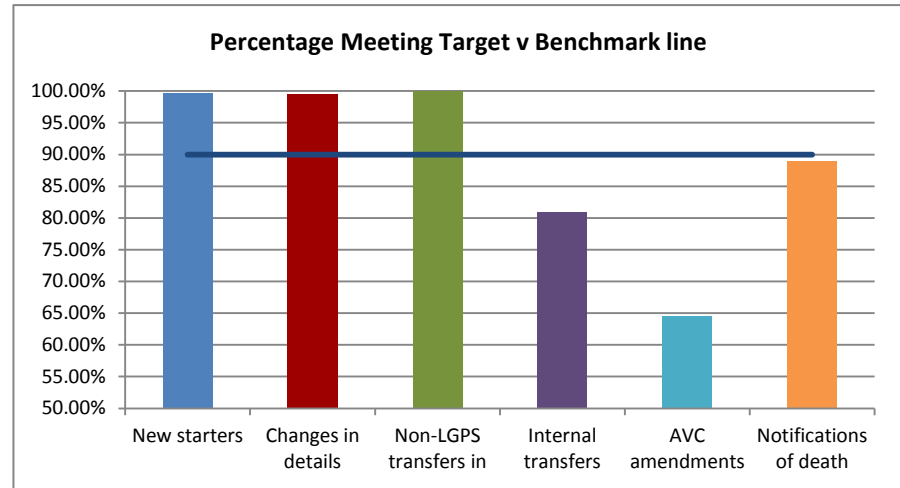
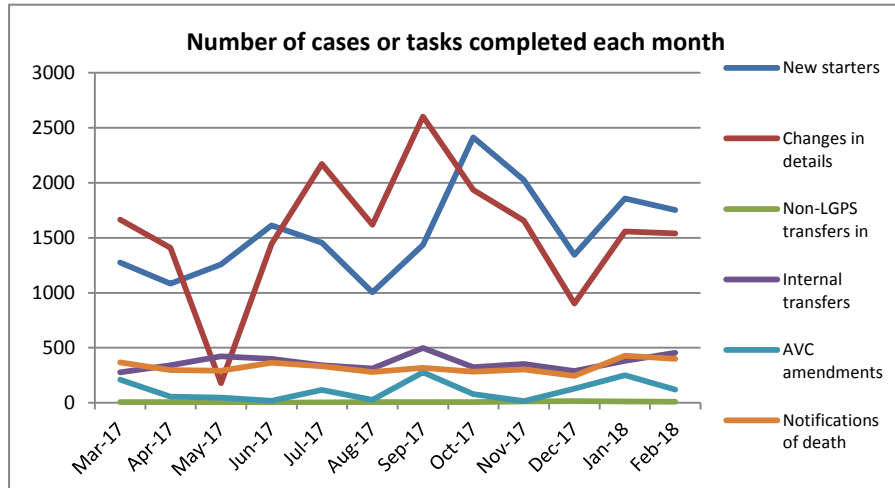
Quotation requests from members issued promptly



GMPF PENSIONS ADMINISTRATION PERFORMANCE TARGETS

March 2017 to February 2018

Other key case work completed promptly



Responses to customer enquiries answered promptly

